

EnTECH@home COVID Vaccination

Guide

Jan 2, 2022



EnTECH@home Vaccination Guide

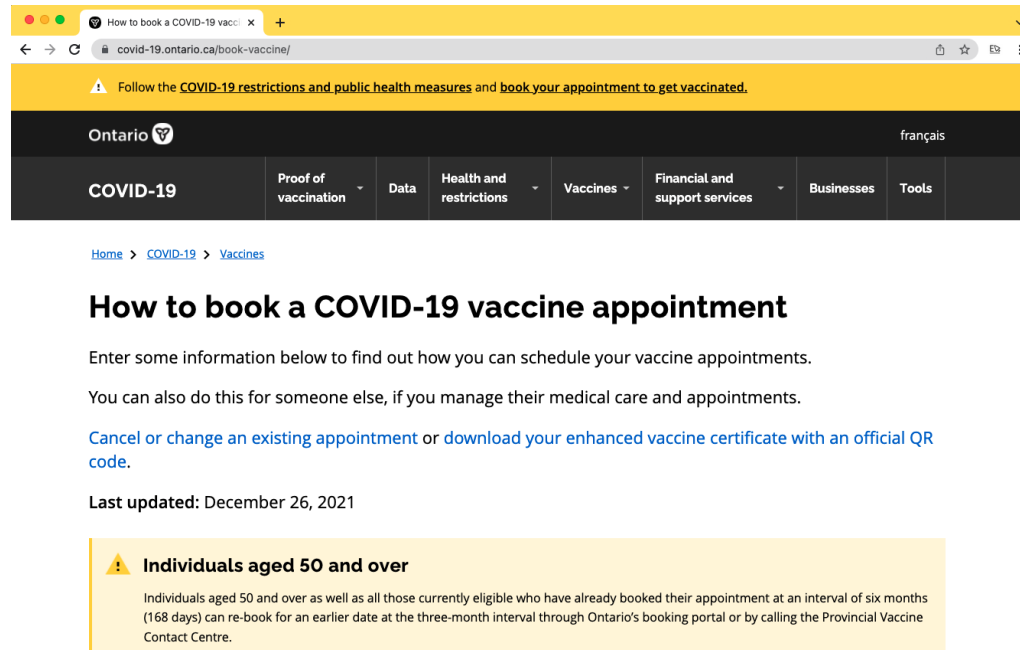
Overview

- This job aid will be used to provide a guide for Ontario users on:
 - Booking a COVID-19 vaccine



Booking Your COVID-19 Vaccine

Accessing Vaccine Portal



The screenshot shows a web browser window with the URL covid-19.ontario.ca/book-vaccine/. The page features a yellow header with a warning message: "Follow the COVID-19 restrictions and public health measures and book your appointment to get vaccinated." Below this is a dark navigation bar with the Ontario logo and a "français" link. A menu bar contains "COVID-19" and several dropdown menus: "Proof of vaccination", "Data", "Health and restrictions", "Vaccines", "Financial and support services", "Businesses", and "Tools". The main content area has a breadcrumb trail: "Home > COVID-19 > Vaccines". The title is "How to book a COVID-19 vaccine appointment". The text instructs users to enter information to find out how to schedule appointments and notes that appointments can also be booked for others. It includes a link to "Cancel or change an existing appointment or download your enhanced vaccine certificate with an official QR code." and states "Last updated: December 26, 2021". A yellow callout box with a warning icon contains the heading "Individuals aged 50 and over" and text stating that individuals aged 50 and over, as well as those who have already booked an appointment at a six-month interval, can re-book for an earlier date at a three-month interval through the booking portal or by calling the Provincial Vaccine Contact Centre.

Step 1: Visit <https://covid-19.ontario.ca/book-vaccine/> in your web browser.

Booking Your COVID-19 Vaccine

Completing the Questionnaire

I want to book my (required)

- First dose of the vaccine
- Second dose of the vaccine
- Booster dose of the vaccine

Postal code (required)

If you do not have one or live in a recently built neighbourhood, use the postal code of a shelter, library, or other community space in your area.

Example: A1A 1A1

Health card type (required)

Your answer does not affect your eligibility, but it does affect how you can book.

- Green Ontario photo health card (expired cards accepted)
- Red and white Ontario health card
- No Ontario health card

When did you get your last dose of the COVID-19 vaccine? (required)

Find the date in your last dose confirmation email or on your [vaccination certificate](#).

Day	Month	Year
<input type="text" value="20"/>	<input type="text" value="July"/>	<input type="text" value="2021"/>

Did you get a non-Health Canada authorized vaccine for any of your doses? (required)

These include vaccines such as Sputnik and Sinovac.

- Yes
- No

Are you immunocompromised and your doctor recommends you get a booster dose at a shortened interval (less than 8 weeks after your last dose)? (required)

[Read the booster dose and immunocompromised eligibility details.](#)

- Yes
- No

Birth year (required)

Step 2: You will then need to fill in your personal information surrounding vaccine dose, postal code, and Ontario health card.

Afterwards click **“Get results”**.

The site will assess your eligibility for a vaccine and determine your next steps.

Booking Your COVID-19 Vaccine

Vaccine Options

You can book COVID-19 vaccine appointments through either:

A Region of Waterloo Public Health website

This public health unit uses their own system to book vaccine appointments.

Through this system, you can get a vaccine at a mass immunization clinic.

If you are First Nations, Inuit, or Métis: you can also contact a [COVID-19 vaccination clinic supported by First Nations, Inuit, and Métis health organizations](#). Your non-Indigenous household members can also get a vaccine.

You may need an Ontario health (OHIP) card to book.

Vaccine available: Pfizer or Moderna.

[Continue](#) 

GO-VAXX mobile clinic appointments may be available in your area. To book, visit the [COVID-19 vaccination portal](#).

B A participating pharmacy

To book, you must have an Ontario health (OHIP) card or another form of government-issued identification.

Vaccine available: Moderna or Pfizer.

[Find a pharmacy](#) 

Additional resources

Each public health unit is developing a vaccine plan tailored to their own community's needs.

Visit [Region of Waterloo Public Health](#) for more information.

Step 3: Depending on your location, you may have more than one option to book your COVID-19 vaccine appointment.

COVID vaccinations can be administered through [public health units](#) or at [participating pharmacies](#). Select your desired site to proceed.

Booking Your COVID-19 Vaccine

Booking a Vaccine Through Your Public Health Unit

The screenshot shows the Region of Waterloo website's COVID-19 vaccine page. The browser address bar indicates the URL is regionofwaterloo.ca/en/health-and-wellness/covid-19-vaccine.aspx. The page has a search bar and a navigation menu with categories like 'Living Here', 'Exploring the Region', 'Doing Business', 'Health and Wellness', and 'Regional Government'. The left sidebar lists various health topics, with 'COVID-19' expanded to show options like 'View our 2019 Novel Coronavirus page', 'Children/Teens and COVID-19', 'Coronavirus FAQs', 'Coronavirus Media Briefing Notes', 'COVID-19 and Mental Health', 'COVID-19 Assessment and Testing Centres in Waterloo Region', 'COVID-19 Community Supports', 'COVID-19 Coordinated Response - Newsletter', and 'COVID-19 List of Regional Closures and Service Changes'. The main content area is titled 'COVID-19 Vaccine' and includes a large blue banner with a red shield and a white checkmark, and the text 'Protect yourself. Protect others. Get vaccinated.' Below the banner are several buttons: 'Get a vaccine' (circled in red), 'COVID-19 Vaccine FAQs', 'Vaccine Distribution Summary', and 'Download Vaccine Certificate'. A 'COVID-19 vaccines for Children' button is also visible below the main buttons.

Step 3A: Each public health unit structures their site differently; however, each should have a clear option to select for vaccine booking.

Disclaimer: The following image shows the public health unit website for the Region of Waterloo, where you can book a vaccine through clicking the "**Get a Vaccine**" button.

Booking Your COVID-19 Vaccine

Booking a Vaccine Through Your Public Health Unit

The screenshot shows the Region of Waterloo website's COVID-19 vaccine booking page. The page is titled "Regional vaccination clinics" and lists several clinics with a "+" button next to each name. Below the list, there are instructions for booking an appointment and a "Book now" button, which is highlighted with a red circle. The page also includes a sidebar with navigation links and a search bar at the top.

Regional vaccination clinics

Our clinics currently have a limited capacity for third doses. We'll be opening more clinics and appointments for third doses in the coming days and weeks. If you are looking to book an appointment, please try a [participating pharmacy](#) near you.

Cambridge Pinebush Vaccination Clinic, Cambridge	+
The Boardwalk Vaccination Clinic, Waterloo	+
Wellesley Vaccination Clinic, Wellesley	+
Bingemans Conference Centre	+
Red Cross Pop-up Clinic (3rd Dose Only)	+
KidsAbility Vaccination Clinics	+

- Bring your Ontario health card or another piece of identification when you go to the vaccination clinic.
- Accommodation of a support person may be provided to those requiring assistance.
- If you have [symptoms of COVID-19](#), do not attend the clinic. Please call 519-575-4400 and follow their instructions.

Book an appointment

Appointments are required to receive a first, [second](#), or [third dose](#) at a Regional vaccination clinic or school clinic.

- **Book your appointment when you become eligible. Check if you are eligible for a second or third dose.**
- Your appointment for a second or third dose cannot be any earlier than the minimum interval between doses. If you do not meet the [criteria](#) when you go to the clinic, we cannot administer the vaccine.

Appointments are added based on clinic availability and vaccine supply.

[Book now](#)

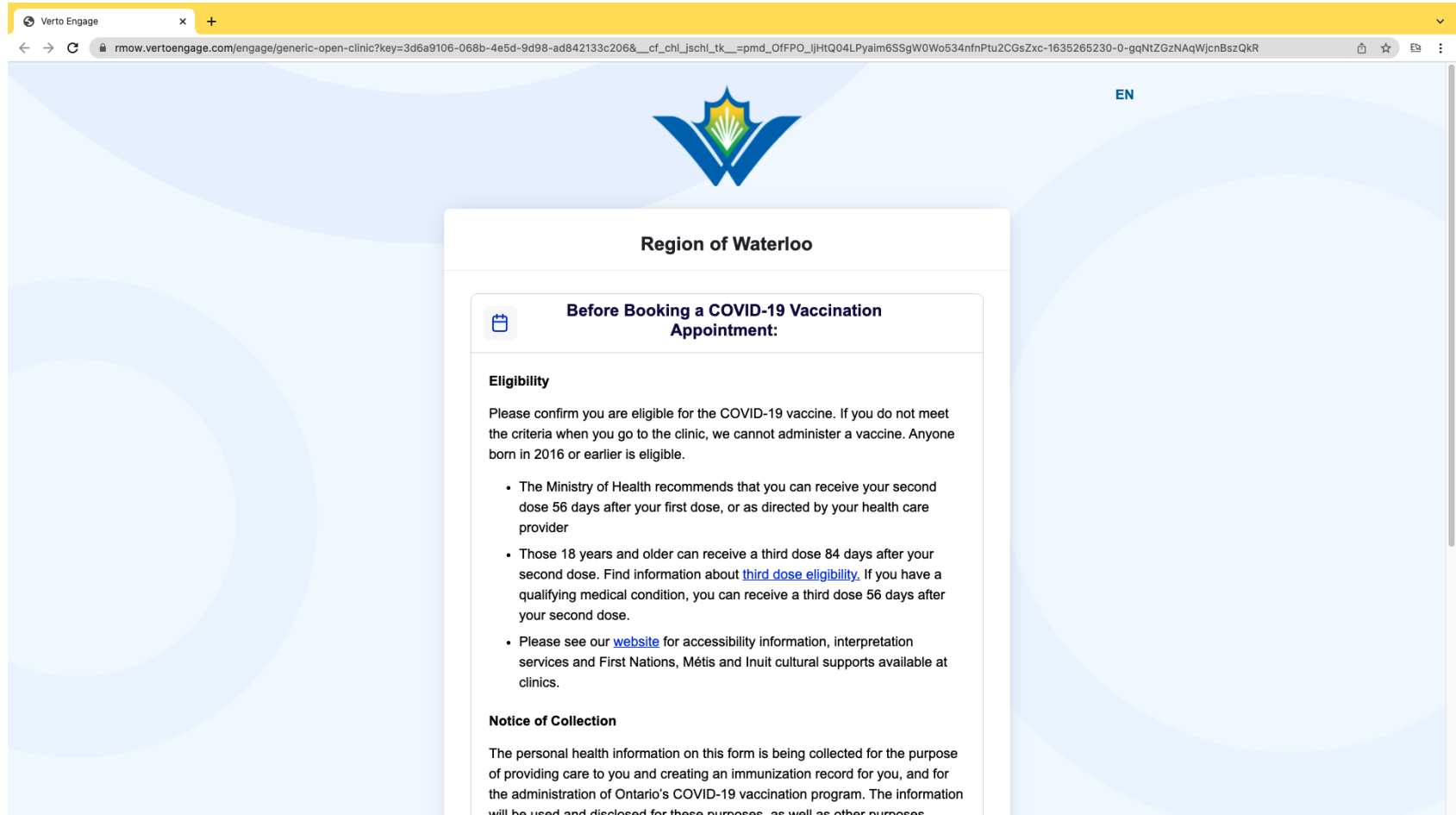
Assistance with booking

Step 3B: Afterwards, navigate to the “**Book now**” button highlighted in red above. Other public health units should have similar setups that you can follow.

Disclaimer: The following image shows the public health unit website for the Region of Waterloo, where you can book a vaccine through clicking the “Book now” button.

Booking Your COVID-19 Vaccine

Booking a Vaccine Through Your Public Health Unit



The screenshot shows a web browser window with the URL `rmow.vertoengage.com/engage/generic-open-clinic?key=3d6a9106-068b-4e5d-9d98-ad842133c206&__cf_chl_jschl_tk__=pmd_OfFPO_jjHtQ04LPyaim6SSgW0Wo534nfnPtU2CGsZxc-1635265230-0-ggNTZGzNAqWjcnBszQkR`. The page features the Region of Waterloo logo at the top center and a language selector 'EN' in the top right. The main content is a white box with a calendar icon and the heading 'Before Booking a COVID-19 Vaccination Appointment:'. Below this, there is an 'Eligibility' section with a paragraph and a bulleted list of requirements. At the bottom, there is a 'Notice of Collection' section.

Region of Waterloo

Before Booking a COVID-19 Vaccination Appointment:

Eligibility

Please confirm you are eligible for the COVID-19 vaccine. If you do not meet the criteria when you go to the clinic, we cannot administer a vaccine. Anyone born in 2016 or earlier is eligible.

- The Ministry of Health recommends that you can receive your second dose 56 days after your first dose, or as directed by your health care provider
- Those 18 years and older can receive a third dose 84 days after your second dose. Find information about [third dose eligibility](#). If you have a qualifying medical condition, you can receive a third dose 56 days after your second dose.
- Please see our [website](#) for accessibility information, interpretation services and First Nations, Métis and Inuit cultural supports available at clinics.

Notice of Collection

The personal health information on this form is being collected for the purpose of providing care to you and creating an immunization record for you, and for the administration of Ontario's COVID-19 vaccination program. The information will be used and disclosed for these purposes, as well as other purposes

Step 3C: Finally, you will be redirected to a third party booking system where you can now fill in your information to book a time and place for your vaccine.

Booking Your COVID-19 Vaccine

Booking a Vaccine through a Pharmacy

COVID-19 pharmacy vaccine locations

Find your closest pharmacy to get a COVID-19 vaccine.

Most pharmacies book appointments ahead of time and some allow walk-ins. Check with the pharmacy before you go.

COVID-19 vaccines available at pharmacies

- **Moderna:** age 30 or older on the day of your appointment (people aged 12 to 29 years old can still get Moderna with informed consent)
- **Pfizer:** age 12 or older in 2021
- **Paediatric Pfizer:** age 5 to 11 in 2021

The vaccine types offered by specific pharmacies may change without notice. All vaccines provided by Ontario offer strong protection against COVID-19 and the highly contagious Delta variant.

Learn about:

- [COVID-19 vaccines for youth and children](#)
 - [booster doses and who is eligible](#)
 - [second doses and when to get one](#)
-

Step 3A: If you select the option to contact the pharmacy directly, you will be able to search through a list of pharmacies to select the one closest to you.

Booking Your COVID-19 Vaccine

Booking a Vaccine through a Pharmacy

Waterloo

Alphamed Pharmacy
460 Albert Street
Waterloo, ON
N2L 6J8
[Map it \(opens Google Maps\)](#)

Hours
Monday - Friday: 9 a.m. to 7 p.m.
Saturday: 10 a.m. to 6 p.m.
Sunday: closed

Vaccine Type

- Pfizer (age 12 or older in 2021)

Phone number
[519-746-9999](tel:519-746-9999)

Appointment and location details
Call or visit their website to check if you need an appointment or if walk-in (first come, first served) vaccinations are available

Step 3B: From here, you can choose to either call or visit the website of the pharmacy to contact them directly about booking a vaccination.